

## Coronavirus (COVID-19) Update

Dear Valued Customers,

We understand that there is concern during these unprecedented times around health issues leading to business continuity risk. In response, we want to provide you with information regarding our strategy to mitigate these risks and protect our ability to deliver products to you.

First and foremost, we want to assure you that Fenner Precision Polymers, as a member of the Michelin Group, is taking this situation very seriously. We have been monitoring and planning accordingly since the initial outbreak in China.

### Present Situation:

**All Fenner manufacturing and distribution facilities continue to operate at normal levels.** There have been no reported cases of the Coronavirus within our organization and we are taking an aggressive approach with health management precautions in our facilities. In parallel, we are preparing additional inventory to ensure we continue to meet ongoing demand in the event a short-term production disruption would occur. In fact, many of our operations feature “lights-out” automation capability, allowing us to manufacture with very minimal personnel on hand.

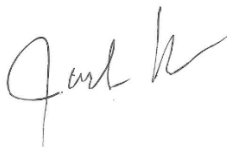
**All our suppliers and logistics partners continue to operate as usual.** Suppliers that incurred initial disruptions in China have since recovered to normal operating levels. We have not encountered any raw material supply issues and are not projecting any in the future at this time. To date, outbound customer shipments have not been impacted.

### Ongoing Precautions and Escalation plans:

We have increased awareness of personal hygiene and cleaning processes in all our facilities and are requiring social distancing as a precaution. We have adopted notification systems that allow us to understand travel history and exposure risk within our employee population. We have tested our tools and IT network and verified the ability for critical resources to work from home successfully. We have implemented an employee/contractor/visitor screening process to prevent risk of exposure. Next level containment measures have been prepared and we are ready to implement these should it be deemed necessary.

### We can help!

We are in a strong position to assist you with any product shortage issues you may encounter with other manufacturers globally. Our position globally allows us to leverage multiple supply lines, distribution bases and product solutions for our customers. Please do not hesitate to contact your sales or customer service representative to find out how we can be of service to you.



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